

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Monroe City PWS Failed to Meet Turbidity Treatment Technique

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

Monroe City public water system (PWS) failed to meet treatment technique standards for turbidity during June 2018. The turbidity must be equal to or less than 0.3 nephelometric turbidity units (NTU) in at least 95% of the measurements taken each month. Monroe City PWS reported that only 48% of monthly measurements met the 0.3 NTU standard for the month.

### What should I do?

There is nothing you need to do unless you have a severely compromised immune system, have an infant, or are elderly. These people may be at increased risk and should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. If you have specific health concerns, consult your doctor.

### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Turbidity is a measure of suspended particles in drinking water. While turbidity has no direct health effects, it can interfere with the disinfection process and may provide a medium for microbial growth. Turbidity may also indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. When the turbidity regulations are violated, it indicates that a treatment plant's operation is inadequate.

### What happened? What is being done? (Describe corrective actions.)

The City has entered into a partnership with PeopleService, Inc., to assist with the operations and compliance issues with the Water Plant.

For more information, please contact:

Jackie Pangborn at 573-735-4585 or PO Box 67, Monroe City, MO 63456  
(name of contact person at water system) (phone number) (mailing address)

You may also contact the Missouri Department of Natural Resources Northeast Regional Office 660-385-8000 or Public Drinking Water Branch at 573-751-1077.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Monroe City PWS  
State Water System ID#: MO2010538

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