

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Monroe City Failed to Meet Treatment Technique Requirements

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

Monroe City failed to meet the treatment technique standard for turbidity during December 2017. Specifically, Monroe City also failed to maintain turbidity levels equal to or less than 0.3 NTU in at least 95 percent of the turbidity measurements taken at the combined filter effluent at the entry to distribution system during December 2017. The table below summarizes the results reported.

Monitoring Period	Contaminant	Required Sampling Frequency	Number of Measurements taken	Number Meeting 0.3 NTU Standard	Percent In Compliance
December 2017	Turbidity	Every 4 hours	87	72	83%

### What should I do?

There is nothing you need to do unless you have a severely compromised immune system, have an infant, or are elderly. These people may be at increased risk and should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. If you have specific health concerns, consult your doctor.

### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Turbidity is a measure of suspended particles in drinking water. While turbidity has no direct health effects, it can interfere with the disinfection process and may provide a medium for microbial growth. Turbidity may also indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. When the turbidity regulations are violated, it indicates that a treatment plant's operation is inadequate. You have a right to know what happened and what we did to correct the situation.

### What happened? What is being done? (Describe corrective actions.)

A chemical change had disrupted the water plant which allowed pass through which in turn caused a turbidity spike. The deficiency has been identified and additional monitoring is in place to prevent further violations from happening.

For more information, please contact:

Jon Rogers at 573-735-2822 or PO Box 67  
 (name of contact person at water system) (phone number) (mailing address)  
Monroe City, MO 63456

You may also contact the Missouri Department of Natural Resources Northeast Regional Office 660-385-8000 or Public Drinking Water Branch at 573-751-1077.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Monroe City  
State Water System ID#: MO2010538

Date mailed or hand delivered: By February 21, 2018